



## **FAMILY SUPPORT WORKER**

### **WEST CENTRAL COMMUNITY RESOURCE CENTRE/HOME AGAIN**

**About Us:** Closer to Home Community Services (CTH) is a Calgary and Airdrie based not-for-profit agency that delivers a variety of services designed to meet the needs of vulnerable children and their families. Be a part of an innovative team that envisions:

- A future where every child will belong to a family and feel valued and secure
- All families can care for their children and contribute meaningfully in their community
- A broad array of strength-based and family-centered services that teach, coach and support families to create new possibilities and achieve better futures together

**About the Position:** In this full-time position, the Family Support Worker works with families who seek resources, information and services through the West Central Community Resource Centre (WCCRC) and its many programs with the focus on the families participating in the Home Again Program. Home Again is a partnership program between Closer to Home Community Services and The Calgary Homeless Foundation to provide timely access to housing and ongoing supports to maintain housing for homeless families referred to the program. The individual in this role will also provide early intervention and prevention support services to families and individuals accessing the Resource Centre by assisting with problem solving, parenting skills, child developmental needs, budgeting, advocacy, and other skills that will increase the family's ability to deal with issues they face.

**About You:** You possess exceptional verbal and written communication skills and have the ability to effectively communicate with and relate to people of all ages. You are extremely detail oriented, organized and can effectively manage multiple priorities at one time. You are able to develop and maintain strong working relationships with parents, children and youth and their family as a whole as well as with community agencies and resources. You are a compassionate individual with a positive and empathetic approach who understands how to set appropriate professional boundaries. You have experience with individuals from a variety of cultural backgrounds, are sensitive to their cultural and spiritual needs and can incorporate these into planning for families. You will have experience working with homeless populations and the housing sector. Knowledge and experience with housing locating, landlord relations, and subsidized housing programs. You will possess the skills to provide case management to families to assist with maintaining housing and goal setting around finances, education, employment, and basic needs. In addition, you are eager to learn and carry out the principles and philosophy of Closer to Home and the Teaching-Family Model.

A diploma or degree in a related field and/or previous experience working with vulnerable children and families is required. You must be willing to work a flexible work week, including evenings and weekends when needed. Preference will be given to those candidates with experience with HMIS, however training is available. The successful candidate must also have a valid driver's license, reliable transportation, adequate and current insurance and be willing to provide a driver's abstract upon hire. In addition, a Police Information Check and an Intervention Record Check must be completed upon hire.

**Interested applicants are asked to submit their cover letter and resume to:**

**[info@closerhome.com](mailto:info@closerhome.com)**

**Closing Date: January 31<sup>st</sup>, 2019**

*We thank all applicants for their interest, however, only those applicants selected for an interview will be contacted. For more information on our organization, please visit our website at [www.closerhome.com](http://www.closerhome.com).*